

2024
IMPACT REPORT

Hope
grows here.



Thank You

As we reflect on 2024, we're so happy to celebrate the amazing lives transformed by your incredible generosity. Thanks to your heartfelt prayers, donations, and volunteer efforts, countless opportunities to share the Good News of Jesus have occurred, bringing hope to the many individuals we serve.

Throughout the past year, we've witnessed transformative changes in communities around the world. The stories and statistics in this report highlight the positive impact we've made together, all thanks to your support.

But our work is just getting started! In 2025, we desire Mercy to deepen our commitment, joining hands with our partners to tackle physical, relational, and spiritual poverty through acts of compassion and empowerment.

Thank you for being such a vital part of this journey.

With heartfelt gratitude and prayers,

Doug Hoffman

President & CEO



He has shown you,
O man, what is good;
And what does the Lord
require of you
But to do justly,
To love mercy,
And to walk humbly
with your God?

Micah 6:8 NKJV

HAITI

Children Ministries
Evangelism & Discipleship

SOUTHEAST ASIA

Wells & Water Access
Refugee Ministries
Children Ministries
Evangelism & Discipleship

AFRICA

Literacy & Life Skills
Community Development
Ministry Partner Training
Evangelism & Discipleship

COLOMBIA

Community Development
Evangelism & Discipleship

Our Mission

Mercy is working to transform lives caught in the cycle of physical, relational, and spiritual poverty. We do this through acts of compassion and the power of the Gospel. Empowered by your generosity, we work with partners and local churches around the globe to provide clean water, food, children's education, health, literacy, life skills, and hope in the Gospel.

All of our work is possible and happens through our partnerships with...

Conviventia

Empowering Lives International

MercyKidz

Southeast Asia Ministry Partner

17

COUNTRIES
IMPACTED

PEOPLE IMPACTED
300,000+

GOSPEL PRESENTED TO
342,000

BIBLES DISTRIBUTED
41,630

By the Numbers



"Therefore, go and make disciples of all the nations, baptizing them in the name of the Father, and of the Son and of the Holy Spirit, and teaching them to obey everything I have commanded you. And surely I am with you always, to the very end of the age."

MATTHEW 28:19-20



A LIFE TRANSFORMED

In 2018, after more than a decade of brewing alcohol, thanks to the area chief, Nancy had the incredible opportunity to attend training organized by Empowering Lives International specifically for brewers. Little did she know that this training would transform her life forever. It was during one of the sessions that Nancy found salvation and welcomed Jesus into her heart, marking a pivotal moment in her life.



Nancy with Area Chief

Following this life-changing experience, Nancy began seeking manual labor jobs while tending to her kitchen garden and selling crops. She found solace in Joel 2:25, which promises restoration after loss. And indeed, God has exceeded Nancy's wildest dreams by restoring her life. She now earns a living from selling tree seedlings and running a small kiosk. **"I started small, but God has brought me to where I am today. From selling a few vegetables to owning sheep, God has**

truly blessed me. And to think, I did not even have any cows at the time!" Nancy exclaimed with joy.

Nancy's leadership has made her a shining example of a woman who has conquered adversity and embraced the light. She faces challenges with love and guidance from God, allowing her to navigate difficult situations with grace and wisdom. Nancy is truly a World Changer, inspiring those around her with her unwavering faith and determination.



NANCY K.

6,814
PEOPLE REACHED
THROUGH TRAINING



A GATEWAY TO THE GOSPEL

LITERACY TRAINING

The ability to read God's Word provides access to scriptural truths which often lead to transformations of new readers. For example, Catherine L. is a literacy student in the Central African Republic.

"I felt sad that I could not read and write before coming to this training center. The fact that my mother was not able to get me to school created in me a feeling of resentment towards her. When I saw a sister in Church reading or writing it hurt me. Since I started to learn to read and write little by little I do like them. So I appeal to those who are still hesitating or who are ashamed to register soon in this center, God will give them wisdom in this area."

Catherine's testimony is similar to the story of many who learn to read as adults.



PEOPLE IMPACTED

2,588

Mercy's literacy program, now active in 14 African countries, is built on the dedication of our exceptional trainers and tutors. With 165 tutors currently serving, we reach approximately 2,300 students each year, empowering individuals aged 15 and above to learn to read and write in their own languages. Our tutors are the heart of our literacy mission, generously investing their time and ability to create lasting change.

24 TRAINERS TRAINED



“Jesus said, ‘Let the little children come to me, and do not hinder them, for the kingdom of heaven belongs to such as these.’”

MATTHEW 19:14

A BRIGHTER FUTURE

Pastor Migueloson shared a touching story about a young man who went through our program. Coming from a struggling family, he had always dreamed of going to school but knew that it was impossible due to financial constraints. When he was accepted into the Mercy Kidz program, everything changed. Not only did he gain access to an education, but he also found a supportive community within the church.

Through the Mercy Kidz program, he not only flourished academically but also grew spiritually, embracing the teachings of Christ and becoming a pastor serving in the same ministry he grew up in.

This story exemplifies the profound impact Mercy Kidz has on the lives of children in Haiti. By providing educational opportunities and spiritual guidance, we are not just changing individual lives; we are transforming communities and fostering hope for a brighter future.

MERCY
Kidz



109

STUDENTS IN
SOUTHEAST ASIA



534 STUDENTS
IN HAITI



SOUTHEAST ASIA Crisis Relief

“

My family lost everything in the flood. We had no food, no shelter, and the children were getting sick. The emergency meals provided by our Partner in Southeast Asia were a blessing. We could eat and gain strength to rebuild our lives. The medicines they gave us also helped my children recover from their illnesses. We are forever grateful.

”

806

FAMILIES RECEIVED AID



318
WELLS
INSTALLED



GOSPEL PRESENTED TO
111,300
INDIVIDUALS

1,650
PASTORS AND LAY
LEADERS TRAINED

FAMILIES IMPACTED

12,625

In 2024, we have reached 111,300 Muslim individuals because of Jesus Wells, providing them access to clean water and the Gospel. This goal was fully achieved—each installation provided access to fresh water while enabling a presentation of the Gospel through the Kitabul Mukaddas (A Bible translation), sparking curiosity and spiritual conversations in each community.



“With joy, you will draw water from the wells of salvation”

ISAIAH 12:3

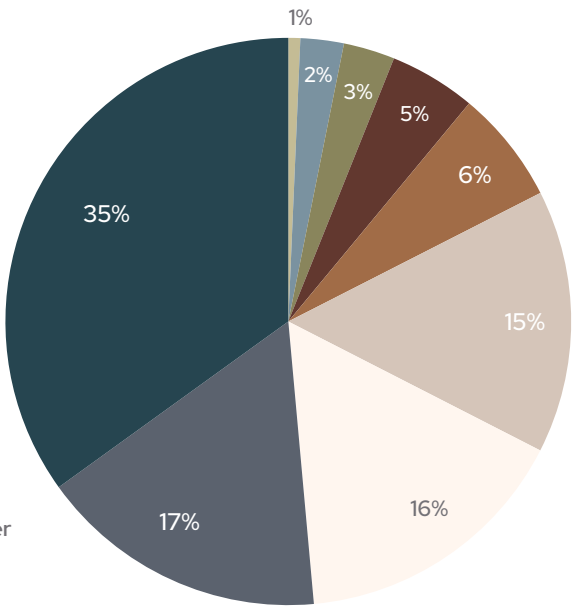
The Finances

TOTAL DONATIONS
\$2,727,291

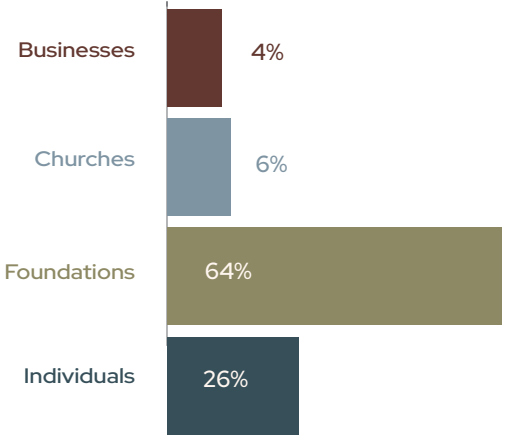
Mercy has allocated **85%** of donations to fund ministries.

WHERE YOUR GIFTS ARE BEING USED

- Wells & Water Access
- Refugee Ministries
- Children Ministries
- Administration
- Evangelism & Discipleship
- Community Development
- Ministry Partner Training
- Literacy & Life Skills
- Crisis Relief



OUR DONORS



Mercy, Inc. is a registered 501(c)3 nonprofit. All contributions are tax deductible to the extent of the law.

306

NEW DONORS IN 2024

327%

DONOR GROWTH
(SINCE 2019)

"He said to them, "Go into all the world and preach the gospel to all creation."

MARK 16:15

Engaging Donors

3

TRIPS

7

EVENTS

86

VOLUNTEERS

16

PARTICIPANTS

413

ATTENDEES

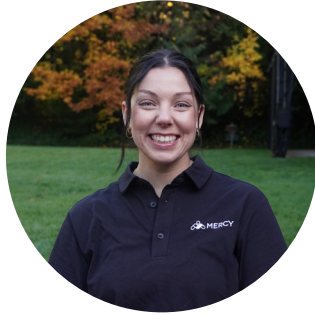


The Team



Shannon Dumont

Development & Engagement



Hannah Rivera

Development & Administration



Rachel Libby

*Development & Engagement
Director*



Doug Hoffman

President & CEO



Travis Hamilton

*Chief Financial Officer and
Director of Business as Missions*



Jason Nye

Marketing



James Kigamwa

Literacy & Life Skills Director



Stephen Smith

Operations Leader

LOOKING AHEAD

As we celebrate the impact made possible through your generosity, we remain committed to expanding our reach and deepening our efforts. In the coming year, we aim to:

Expand & Empower

Expand access to clean water, food security, and livelihood programs.
Empower families with resources that help break the cycle of physical, relational and spiritual poverty.

Strengthen & Enhance

Strengthen our partnerships for greater impact.
Enhance collaboration to deliver literacy programs, children's programs, and crisis relief.

Share & Amplify

Share more stories of transformation.
Amplify the powerful testimonies of lives changed, celebrating God's work in action and inspiring continued engagement.

Thank you for being a significant part of the Mercy family - none of this would be possible without you. We look forward to continuing this journey together!



THE BOARD

Paul Beals
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Hope



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MERCY

